



Volvo Truck Corporation is part of the Volvo Group which offers a broad range of transport related products and services. The goal of Volvo is to be world's leading provider of commercial transport solutions. Beside the production of vehicles, Volvo focuses, increasingly on the development of soft offers.

Within Volvo Truck Corporation, the Service Products Department is responsible for the development and implementation of Service Contracts and related products throughout Europe, Middle East and Africa (EMEA).

Within Service Products EMEA, we are looking for a fulltime:

SERVICE CONTRACT SYSTEM PORTFOLIO MANAGER

THE FUNCTION

This position requires significant experience in developing and managing projects from inception to delivery. Ensures project objectives are accomplished on time and within budget. Has a thorough understanding of business processes and user needs, and applies that knowledge toward analysis and requirement specifications for the Service product IT solutions.

Belonging to Service products, you will coordinate the Volvo Truck EMEA global process for developing the systems related to Service Contract. Working with the project scope and in accordance with the IT steering committee decisions, you will define workflows and ensure short and long term process improvements and efficiencies are secured. You will need to develop a professional relationship with internal and external stakeholders.

As part of your role, you will analyse business processes, identify potential risks and establish contingency plans. You will work in accordance to Volvo standards and best business practice within the area of service contracts and other soft products.

You will lead the effort in creative approaches to problem solving and quality deliverables supporting the business needs. You will use your leadership and communication skills to co-ordinate activities and facilitate collaboration toward consensus and buy-in to manage regional requirements in line with central policy and process guidelines. You will lead and motivate the Service Products Applications Development team members throughout the project life cycle

You will be based in our office in Beesd and you will report to the Manager Service Products.

WE ASK

- ✓ A university degree, preferably with a technical content;
- ✓ At least 7 years of work experience, preferably within IS/IT delivery and process development with a proven track of delivering results;
- ✓ Leadership, drive and ability to motivate & convince people;
- ✓ A process thinker with strong analytical skills and problem-solving ability;
- ✓ Fluent in English with excellent presentation and communication skills;
- ✓ Willing to travel regularly within EMEA's area.

WE OFFER

A challenging position in a healthy global company where passion & entrepreneurial spirit are greatly appreciated. You will work with innovative products and services. Volvo offers opportunities for personal development. The atmosphere within the organization is friendly and informal.

To know more about Volvo Truck Corporation, visit www.volvotrucks.com.

More information is available via Clemens Uijtewaai, Manager Service Products EMEA on 0345 - 688 459.

Interested? Send your motivation letter and CV to humanresources@volvo.com.

