

## SOLUTIONS

# BLACKBERRY ENTERPRISE SERVICE

### Delivering Volvo emails to the palm of your hand

Checking your Volvo email away from the office will now be possible using a BlackBerry® Wireless Handheld device. Volvo IT is offering an enterprise service that will allow you to access Volvo-related information from your BlackBerry® in a secure fashion.

As a handheld solution, the BlackBerry® device provides wireless access to email, corporate data, phone, the web, and organizer features. Using a BlackBerry® device with Volvo IT's enterprise service allows you to stay connected and take care of business wherever you are.

Using your BlackBerry®, your preferred wireless carrier, and Volvo IT's security service, you can access Volvo corporate data wirelessly—without having to dial-up or connect to the Volvo Corporate Network. Regardless of whether you are in the middle of a tradeshow, in the back of a taxi, or waiting to board a plane, you will be able to use your BlackBerry® to work with Volvo data.

#### Connecting with Ease to Mail You Need

Providing a two-way link between your Volvo Microsoft Outlook account and BlackBerry® wireless handheld device, Volvo IT's BlackBerry® enterprise service automatically forwards Volvo email to your BlackBerry®.

In addition, your BlackBerry® mailbox automat-



ically syncs with your Volvo inbox, so that it will be clear what messages you have read and received. You will also be able to utilize your @volvo.com email address to send mail via the BlackBerry® device.

#### Protecting and Securing Your Data is Our Priority

Protecting your data and ensuring that it does not end up in the wrong hands is Volvo IT's number one priority. With Volvo IT's BlackBerry® enterprise service, email sent from your BlackBerry® is encrypted, so that it cannot be read by anyone

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other than the intended recipient. All data sent and received via the BlackBerry® remains encrypted while being transmitted to and from the BlackBerry® handheld device.

As an additional security provision, users are required to password protect the BlackBerry® device. For your ultimate protection, the enterprise service provides Volvo IT technicians with remote management capabilities. If you report to us that your BlackBerry® has been lost or stolen, Volvo IT has the ability to remotely reset the password, lock the BlackBerry®, or to remove all data from the device.

## Requirements for Use

A BlackBerry® is needed before requesting Volvo IT's enterprise service. Volvo IT will not supply the BlackBerry®; it is up to the user to purchase the handheld device from a cellular provider.

BlackBerry® models 5810 or newer are supported by this service.

The user must also set up service with a wireless carrier to enable wireless communication capabilities. The wireless carrier will be responsible for providing support for your BlackBerry's® wireless service.

Once you have a BlackBerry® device and the wireless service to accompany it, you must notify Volvo IT to establish the two-way link between your Volvo Outlook account and your BlackBerry® mailbox, as well as to ensure your data is protected.

Volvo IT has to register the email addresses of all BlackBerry® users on our BlackBerry® Enterprise

Server to synchronize Volvo Outlook accounts with BlackBerry® mailboxes and to encrypt data that is being transmitted to and from the BlackBerry® handheld device.

## Support

Volvo IT NA will only support the hardware and software required to encrypt messages for BlackBerry® users.

Installation, training, and support for your BlackBerry® device are not included in Volvo IT's enterprise service offering.

## Cost

There will be a monthly charge for using the BlackBerry Enterprise Service, for each registered BlackBerry user. Contact your Volvo IT NA Account Manager to determine the specific charge.

## Requesting This Service

Please contact your Volvo IT NA Account Manager to request this service.

