

END USER SERVICES

MOBILE OFFICE 3

Synchronize Your Mobile Device with Business-critical Data

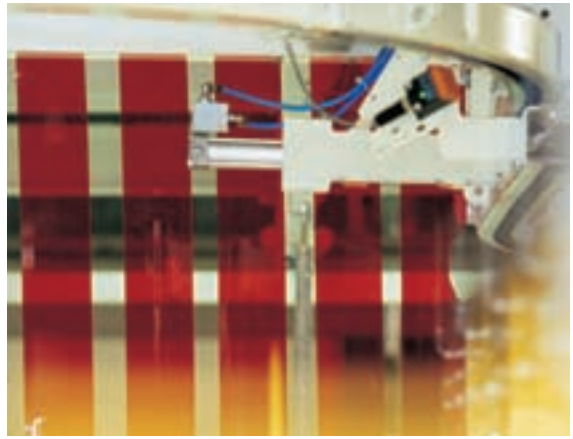
Mobile Office 3 is a service that enables you to synchronize Microsoft Exchange or Lotus Notes data with your mobile device, wherever you are, as long as you can access a GSM, GPRS, CDMA, or an approved Wireless LAN network. Using your PDA or your smartphone, you will have access to your emails, calendar, and contacts while on the go.

With Mobile Office 3, Volvo IT provides flexible, global synchronization between your handheld device and email account. Delivering data with speed and accuracy, Mobile Office 3 makes it easy for you to access information, the moment you need it.

Choose to Work Online or Offline

Data is seamlessly synchronized with your handheld device when you start Mobile Office 3's "OneBridge" application. This allows you to read and reply to your email, book meetings, or update your contact information. You can synchronize the information wherever you are, based on your needs.

Mobile Office 3's "Live Connect" option enables automatic data transfer between your email account and your handheld device. With this function activated, incoming email is automatically delivered to your handheld device.



Adaptive to Your Travel Needs

For your flexibility, Mobile Office 3 also provides the option to operate in different modes, depending on where you are. Desktop mode allows the handheld device to synchronize your data when it is connected to your PC using a cradle or cable. Wireless mode enables you to synchronize when you are connected to the network using a GSM, GPRS, CDMA, or an authorized Wireless LAN network. With Mobile Office 3, you have increased power and control to adapt the way you access information based on the requirements of your location and situation.

More Efficient Time Management

Using Mobile Office 3 allows you to save time and maximize efficiency. You can easily connect to

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business-critical data in the field, without having to use your laptop or respond to emails while taxiing to your next destination. Regardless of where you are, Mobile Office 3 allows you to take care of business as if you were sitting at your desk.

A Secure Solution

To comply with industry and enterprise-level standards, a number of security components are included in the Mobile Office 3 offering. Shell protection of the handheld device and encryption of wireless traffic on the network ensure that your communication is protected at all times. Encryption of the handheld device is also an option for users in need of additional security.

Only registered devices can access and authenticate against the OneBridge server. This means that only authorized users will be able to utilize a PDA for wireless access to your company's network. Antivirus protection is also included to prevent viruses from coming into contact with the data stored on your wireless PDA.

How It Works

Mobile Office 3 is based on One-Bridge Mobile Groupware, which includes three components: OneBridge Sync server, OneBridge Client, and OneBridge Proxy server. The OneBridge Synch Server handles communication with the Exchange or Lotus Notes server, the distribution of applications, and security. Installed on your handheld device, the OneBridge client communicates directly with the server if you are in "desktop mode" or through the proxy server if you are connected over the Internet in "wireless mode". The OneBridge proxy server acts as a bridge between the Internet and the OneBridge server.

Requirements

- **Handheld Device:** Volvo IT will not supply the PDA; it is up to the user to purchase a wireless handheld device, which is compatible with the Mobile Office 3 service. There are several options from which to choose:

- **Option 1:** A PDA and a cell phone with support for Bluetooth and GSM, GPRS, or CDMA

- **Option 2:** A "smartphone" or a PDA with built-in support for GSM, GPRS, or CDMA.

- OneBridge Client installed on your PDA
- Access to Volvo IT's OneBridge Synch Server and OneBridge Proxy server

- **Wireless LAN, GSM, GPRS or CDMA wireless service:** It is the user's responsibility to ensure access to GSM, GPRS, CDMA, or an approved Wireless LAN service. This enables "always-on" operation and allows you to maintain a virtual connection to the wireless network for data services.

Supporting a Wide Variety of Devices

A number of different devices and platforms are now supported by the Mobile Office 3 service. This includes support for operating systems, such as: Palm, Microsoft, and Symbian.

The offer

The offer for Mobile Office 3 is based on the OneBridge client and access to the OneBridge Synch and Proxy servers. Additional applications can also be requested to provide enhanced functionality.

The user must also factor in the initial cost of the mobile device and any costs associated with GSM, GPRS, CDMA, or Wireless LAN service.

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