

MANAGED SERVICES
VIDEO-ONLINE

A new way of communicating using audio, video and office documents contents within the Volvo Corporate Network.

The service offers different levels to satisfy various needs or scenarios, from audio/video streams hosting to professional graphic design sites mixing documents and streams. Video-Online gives the opportunity to deliver audio and video messages together with Office contents to all employees through customized intranet pages within the Volvo Corporate Network.

A global service on a global infrastructure

Video-Online service is globally available to all companies within Volvo Group.

Best performances are today located on main countries like Sweden, France, North America and Brazil. This is the current situation based on employees' main distribution in the Volvo group and based on customers' needs location. Technical infrastructure could be upgraded for any new business case on other sites.

Video-Online service is mainly based on network capabilities and bandwidth which is under the Volvo IT network team responsibility.



Video-Online service is globally packaged by Volvo IT, from the ordering to the invoicing. The service covers streams hosting provided by the customer.

A Communication channel

Video-Online enables visual imagery, which facilitates retention: People tend to remember 70% to 80% more of what they see than what they read. A good way to deliver Corporate messages to Volvo employees

INFORMATION TECHNOLOGY

Volvo IT Package: 3 different service levels

Stream Hosting

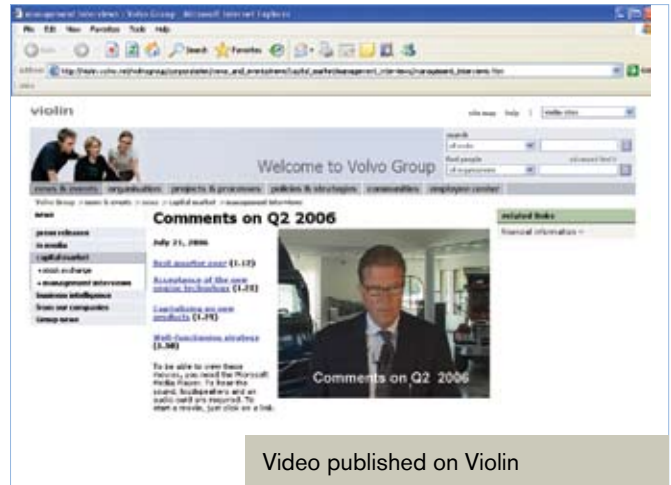
Volvo IT hosts the customer stream (video, screen captures/e-learning or audio) on its infrastructure so it becomes available for all employees within the Volvo Corporate Network.

Templated Rich-media content

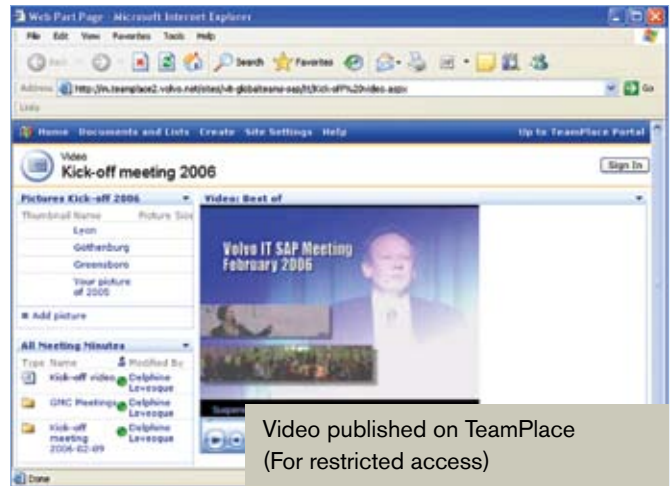
In addition to base service (hosting), Volvo IT creates and publishes a complete web site using the material provided by the customer which can be any combination of other information (Microsoft Office PowerPoint documents, pictures, PDF files, Web sites). For security reasons, it can also be published in TeamPlace.

Customized rich-media content

In addition to base service (hosting), Volvo IT designs and hosts the customer dedicated rich-media site upon their wishes. This extension involves specific graphic design, together with a specification phase. The site will be approved before launch. This level is managed by a specific proposal.



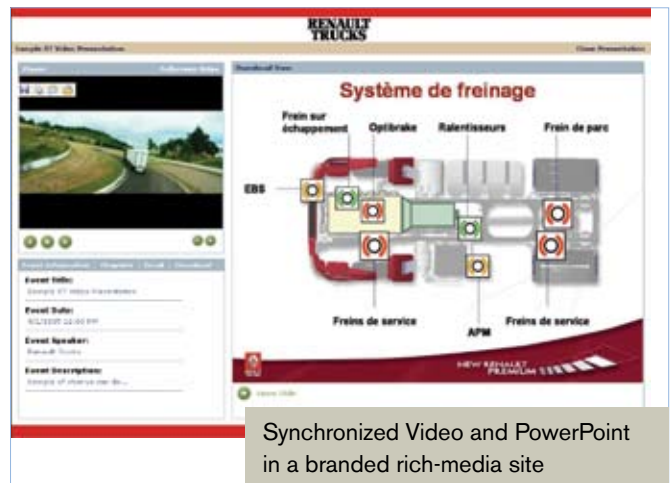
Video published on Violin



Video published on TeamPlace
(For restricted access)

Video-Online - Requirements

- **Video Publishing:**
Stream provided by the customer
320x240 video recommended size
- **Video Reading:**
Internet Explorer 6 (or higher)
Windows Media Player 9 (or higher)
- To hear the sound, loudspeakers and an audio card are required.



Synchronized Video and PowerPoint
in a branded rich-media site

VOLVO

Volvo Information Technology AB

www.volvoit.com

Volvo IT provides specialist skills and cost-effective solutions for all areas of industrial IT, from product development to sales and the aftermarket. Volvo IT's range includes superior data centre operations and IT infrastructure. Volvo IT is a global organization and part of the Volvo Group.